



Maricopa County Sheriff's Office

Annual Report for Fountain Hills

This report reflects a year to year comparison of calls for service and on view based on the primary deputy's call sign.

Data Sources and Knowledge Stores

The Maricopa County Sheriff's Office (MCSO) utilizes Intergraph's Computer-Aided Dispatch (I/CAD), that went live within the MCSO on September 24th, 2013.

Definitions

Calls for Service (CFS) – occurs when a resident contacts the Office, typically by phone, and a deputy is dispatched to handle the call (Wilson & Weiss, 2009).

They include calls to "911" for emergency assistance along with to non-emergency numbers (Police Data Initiative, n.d.).

Deputy Initiated Activities (On View/OV) – occurs when a deputy initiates the dispatch by conducting a traffic stop or other proactive policing event.

Unknown Origin – this occurs when the I/CAD is unable to determine the origin of the event. This is rare but does happen.

Additional Information

An asterisk (*) indicates subcodes were grouped under the main event category. For example, speeding and no seatbelt, etc., are grouped under the main event category Traffic Violation*.

References

Police Data Initiative. (n.d.). *Calls for Service*. Retrieved June 13, 2018, from Police Data Initiative: <https://www.policedatainitiative.org/datasets/calls-for-service/>

Wilson, J., & Weiss, A. (2009). *A performance-based approach to police staffing and allocation*. Washington, DC: Office of Community Oriented Policing Services.

Top 20 Calls For Service

Event Category	2018	2019	2020
WELFARE CHECK	742	828	369
FALSE BURGLAR ALARM*	726	644	186
CITIZEN/MOTORIST ASSIST	250	277	95
SUSPICIOUS ACTIVITY	191	239	76
CIVIL ACTION	203	175	51
SUSPICIOUS PERSON	172	172	64
FOLLOW UP	144	191	62
TRAFFIC HAZARD	177	145	59
VEHICLE CRASH (NO INJURIES)*	159	161	57
AUDIBLE BURGLAR ALARM*	155	119	69
SUSPICIOUS PERSON AND VEHICLE	132	121	50
LOUD NEIGHBORS	115	116	60
DISTURBING			
ANIMAL NOISE PROBLEM	114	119	40
THEFT	123	110	29
ATTEMPT TO LOCATE	81	66	40
ABANDONED VEHICLE	80	88	18
ILLEGAL PARKING	75	72	26
INJURED/SICK PERSON	85	57	30
ANIMAL PROBLEM	79	61	22
CIVIL MATTER/STANDBY	61	70	30
Total	3864	3831	1433

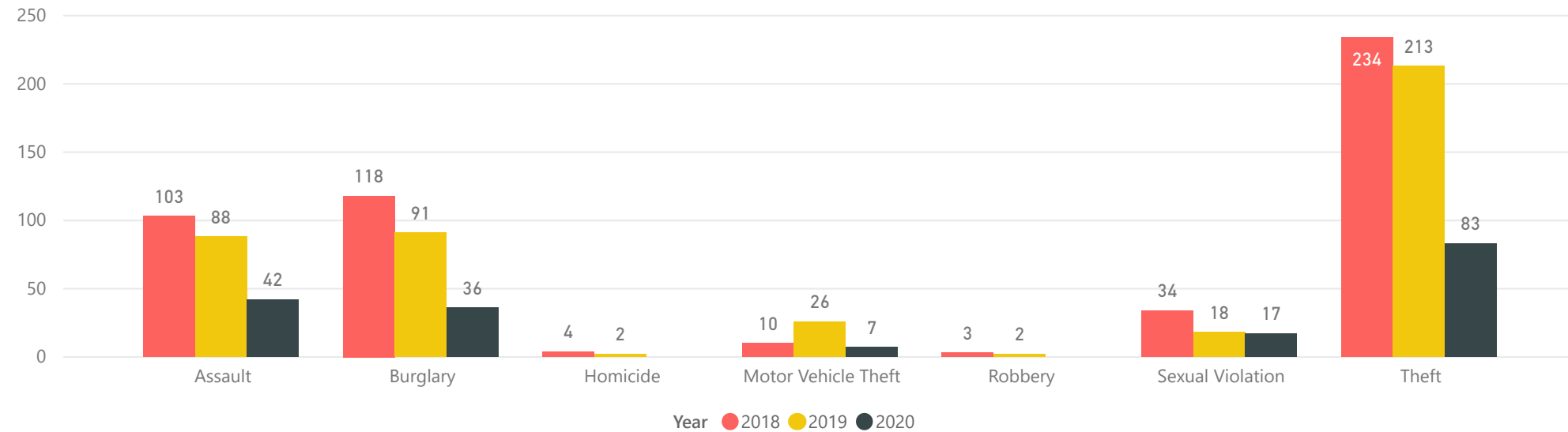
Top 20 On View

Event Category	2018	2019	2020
PATROL/VACATION WATCH	4898	2047	997
TRAFFIC VIOLATION*	793	2064	1074
FOLLOW UP	560	564	282
TRAFFIC CONTROL	514	643	199
SPEEDERS	691	156	24
SCHOOL PROGRAMS(COMM SERV)	333	236	36
CITIZEN/MOTORIST ASSIST	185	188	74
COMMUNITY POLICING*	269	99	27
SPECIAL DETAIL	101	59	38
WELFARE CHECK	112	65	18
TRAFFIC HAZARD	33	92	16
SUSPICIOUS ACTIVITY	45	46	20
FOUND PROPERTY	48	41	16
ORDERS OF PROT - HARASS - CIVIL USE ONLY	33	34	25
CIVIL ACTION	47	18	12
SUSPICIOUS VEHICLE	25	12	28
SUSPICIOUS PERSON AND VEHICLE	37	25	2
CIVIL SUMMONS -CIVIL USE ONLY	25	17	2
CRIMINAL SUBPOENA - CIVIL USE	31	8	2
SUSPICIOUS PERSON	17	8	7
VEHICLE CRASH (NO INJURIES)*	17	10	5
Total	8814	6432	2904

Top 20 Calls for Service with Incident Reports

Event Category	2018	2019	2020
VEHICLE CRASH (NO INJURIES)*	112	127	50
WELFARE CHECK	50	127	53
THEFT	97	91	24
CRIMINAL DAMAGE	59	53	20
SUSPICIOUS ACTIVITY	23	74	19
VEHICLE CRASH (WITH INJURIES)*	50	42	16
BURGLARY FROM VEHICLE	41	35	15
FRAUD OR CON GAME	36	33	16
HIT AND RUN (NO INJURIES)	29	46	6
FOUND PROPERTY	29	32	12
IDENTITY THEFT	39	26	7
ASSAULT D/V	28	27	16
FALSE BURGLAR ALARM*	14	45	11
DEAD BODY	28	29	12
DISORDERLY CONDUCT	18	32	19
CIVIL ACTION	24	31	11
FIGHT/MUTUAL COMBAT (DV)	15	30	19
ATTEMPT SUICIDE	20	28	13
INJURED/SICK PERSON	23	18	15
SHOPLIFTING	17	23	8
Total	752	949	362

Major Crime Indicators





Annual Report for Fountain Hills

May, 2020

Top 10 Calls For Service

Event Category	2020
WELFARE CHECK	91
FALSE BURGLAR ALARM*	51
CITIZEN/MOTORIST ASSIST	23
LOUD NEIGHBORS DISTURBING	14
SUSPICIOUS ACTIVITY	12
TRAFFIC HAZARD	12
VEHICLE CRASH (NO INJURIES)*	12
CIVIL ACTION	11
FOLLOW UP	11
ATTEMPT TO LOCATE	10
CIVIL MATTER/STANDBY	10
NEIGHBOR TROUBLE	10
SUSPICIOUS PERSON AND VEHICLE	10
Total	277

Top 10 On View

Event Category	2020
TRAFFIC VIOLATION*	219
PATROL/VACATION WATCH	168
FOLLOW UP	53
TRAFFIC CONTROL	21
CITIZEN/MOTORIST ASSIST	16
SUSPICIOUS VEHICLE	8
SPEEDERS	6
SPECIAL DETAIL	4
SUSPICIOUS ACTIVITY	4
SUSPICIOUS PERSON	4
WELFARE CHECK	4
Total	507

Top 6 Calls for Service with Reports

Event Category	2020
TRAFFIC VIOLATION*	56
PATROL/VACATION WATCH	32
FOLLOW UP	14
CITIZEN/MOTORIST ASSIST	3
DUI	3
FOUND PROPERTY	2
Total	110

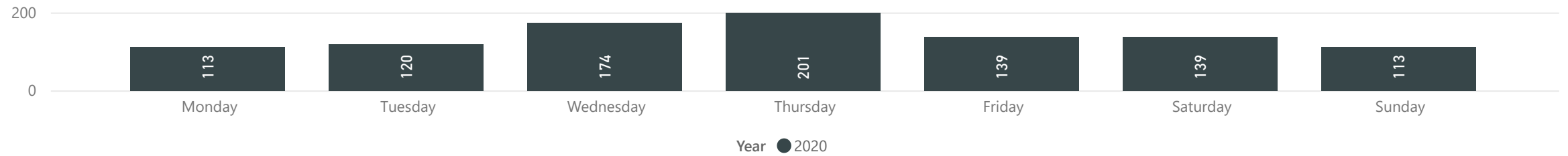
Areas of Special Interest

Event Category	2020
ATTEMPT SUICIDE	3
DUI	3
NARCOTICS/OTHER DRUGS	2
SEX CRIME - OTHER THAN RAPE	1
SEXUAL ASSAULT - MINOR VICTIM	1
SEXUAL ASSAULT - MINOR VICTIM - SEX CRIME	1
MINOR VICTIM INVOLVING TECHNOLOGY	1
SEXUAL ASSAULT ADULT	1
Total	12

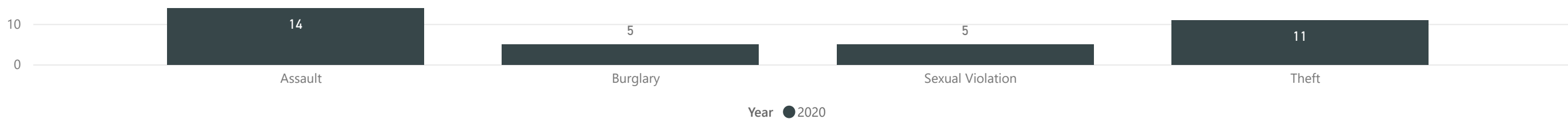
Events by Call Source

Call Source	2020
Calls for Service (CFS)	466
Deputy Initiated Activities (On View/OV)	535
Total	999

Calls for Service by Day of Week

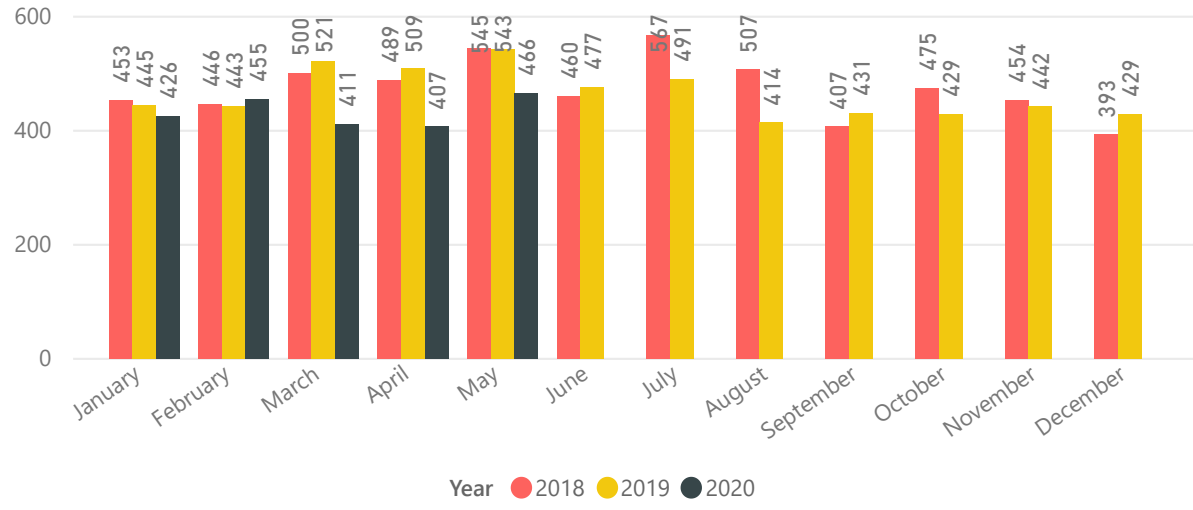


Major Crime Indicators

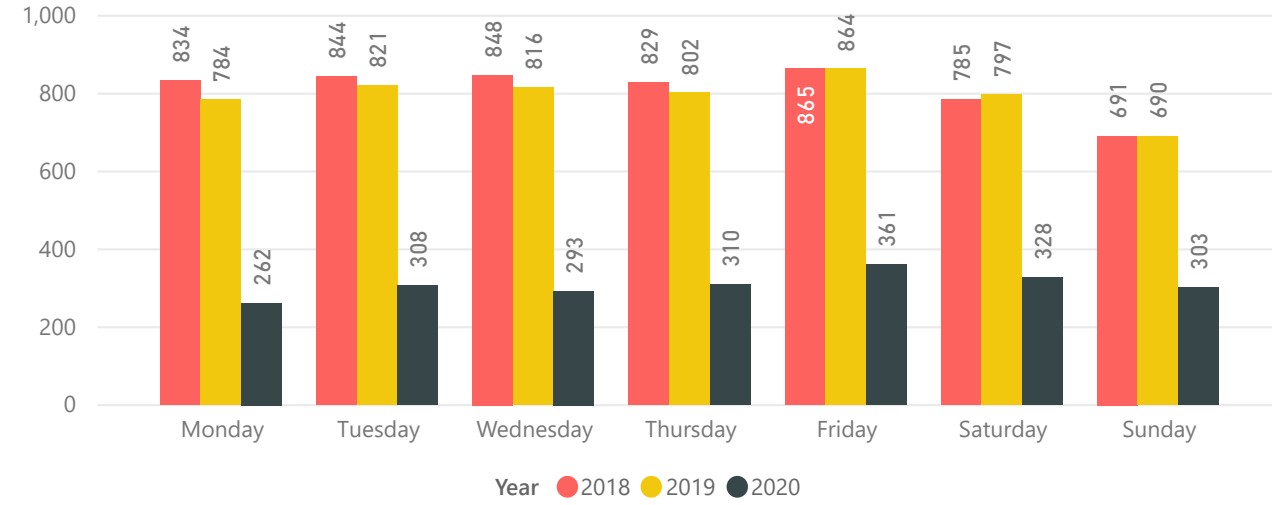


CALLS FOR SERVICE

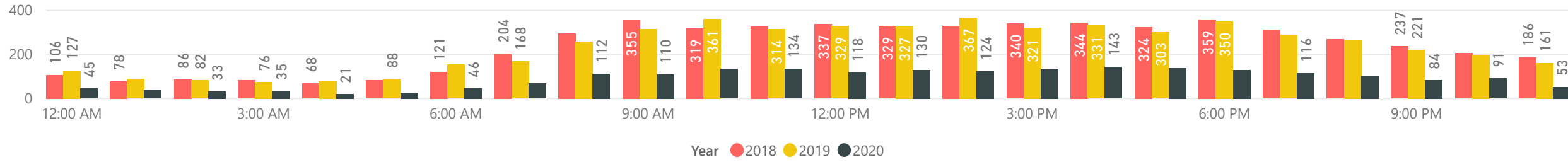
Calls for Service by Month



Calls for Service by Day of Week



Calls for Service by Hour



Calls for Service by Year and Hour of the Day

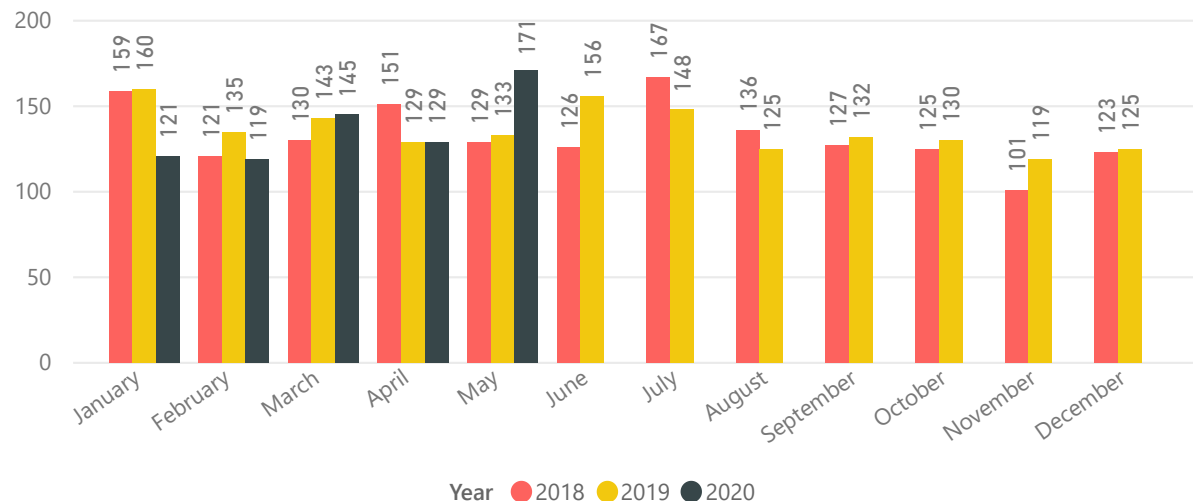
Year	00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00	Total
2018	106	78	86	82	68	82	121	204	295	355	319	328	337	329	330	340	344	324	359	312	268	237	206	186	5696
2019	127	88	82	76	81	88	154	168	258	315	361	314	329	327	367	321	331	303	350	289	264	221	199	161	5574
2020	45	39	33	35	21	26	46	68	112	110	134	134	118	130	124	132	143	138	129	116	104	84	91	53	2165
Total	278	205	201	193	170	196	321	440	665	780	814	776	784	786	821	793	818	765	838	717	636	542	496	400	13435

Calls for Service by Day of the Week and Hour of the Day

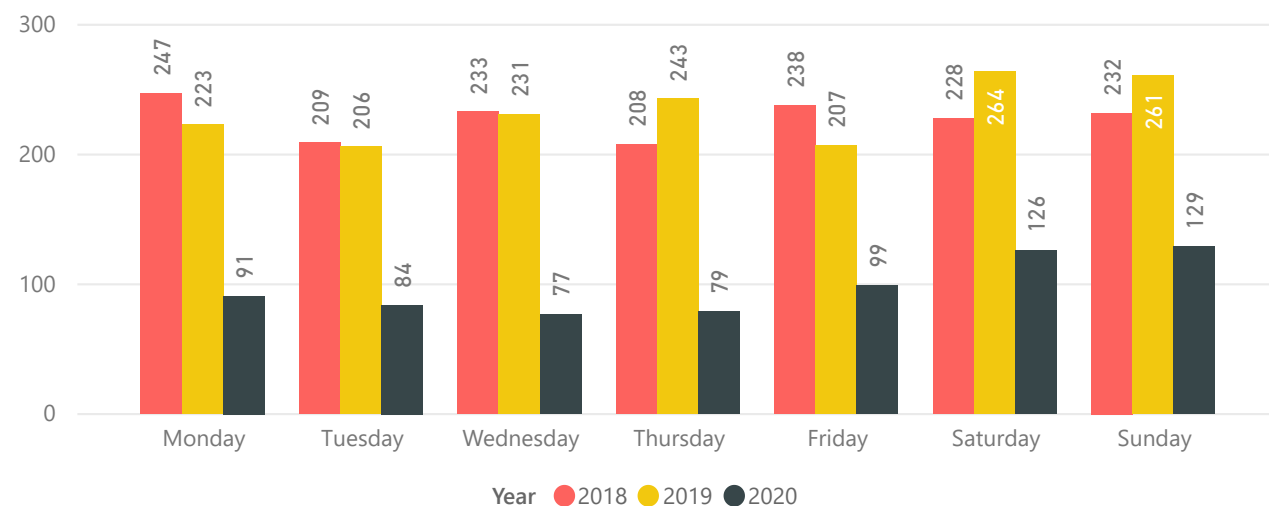
Day Name	00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00	Total
Monday	32	26	13	31	29	20	43	62	96	110	121	103	96	115	136	113	122	100	123	123	80	75	68	43	1880
Tuesday	36	24	19	31	21	30	54	74	104	116	123	125	119	117	134	136	124	104	110	110	75	76	62	49	1973
Wednesday	36	21	32	31	29	28	50	54	108	121	114	108	119	125	127	118	110	104	136	100	98	78	62	48	1957
Thursday	39	26	29	26	21	29	46	65	92	128	105	98	115	123	115	118	119	125	132	98	89	74	67	62	1941
Friday	33	29	35	20	29	38	50	73	108	123	130	120	135	125	133	112	122	126	119	94	102	90	82	62	2090
Saturday	55	41	43	28	20	27	46	55	85	108	114	126	115	92	81	110	103	110	100	112	97	78	82	82	1910
Sunday	47	38	30	26	21	24	32	57	72	74	107	96	85	89	95	86	118	96	118	80	95	71	73	54	1684
Total	278	205	201	193	170	196	321	440	665	780	814	776	784	786	821	793	818	765	838	717	636	542	496	400	13435

CALLS FOR SERVICE ASSISTING UNITS

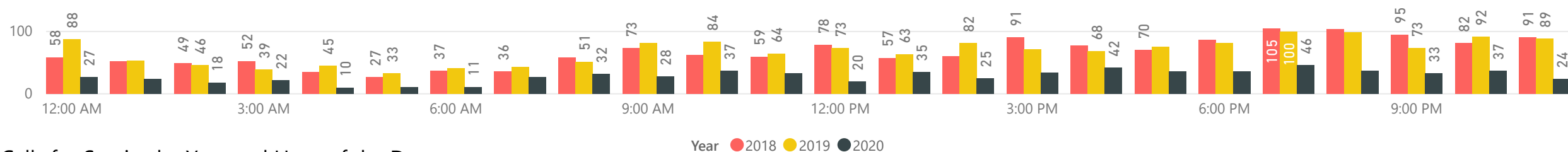
Calls for Service by Month



Calls for Service by Day of Week



Calls for Service by Hour



Calls for Service by Year and Hour of the Day

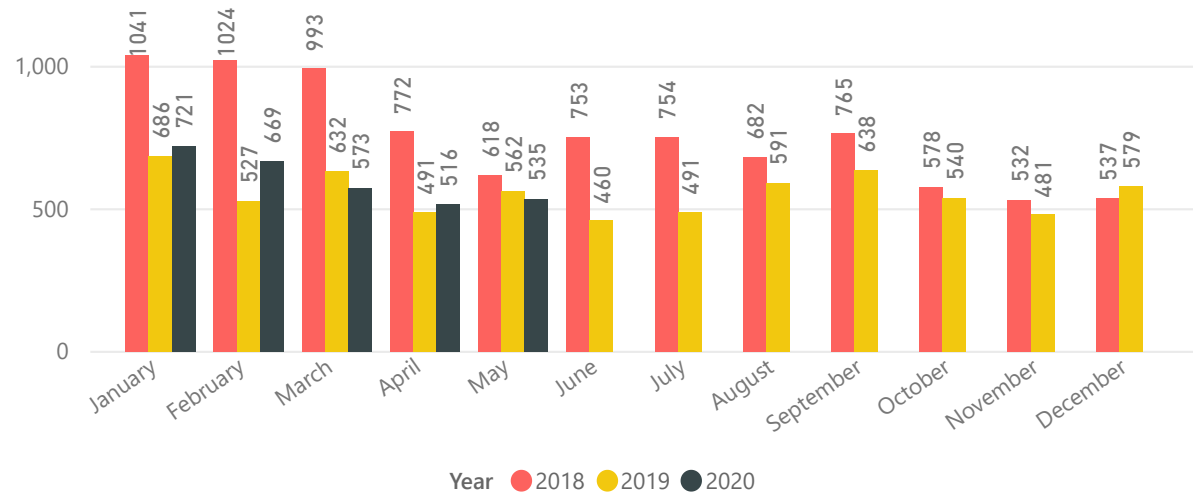
Year	00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00	Total
2018	58	52	49	52	35	27	37	36	58	73	62	59	78	57	60	91	77	70	87	105	104	95	82	91	1595
2019	88	53	46	39	45	33	41	43	51	82	84	64	73	63	82	71	68	75	81	100	99	73	92	89	1635
2020	27	24	18	22	10	11	11	27	32	28	37	33	20	35	25	34	42	36	36	46	37	33	37	24	685
Total	173	129	113	113	90	71	89	106	141	183	183	156	171	155	167	196	187	181	204	251	240	201	211	204	3915

Calls for Service by Day of the Week and Hour of the Day

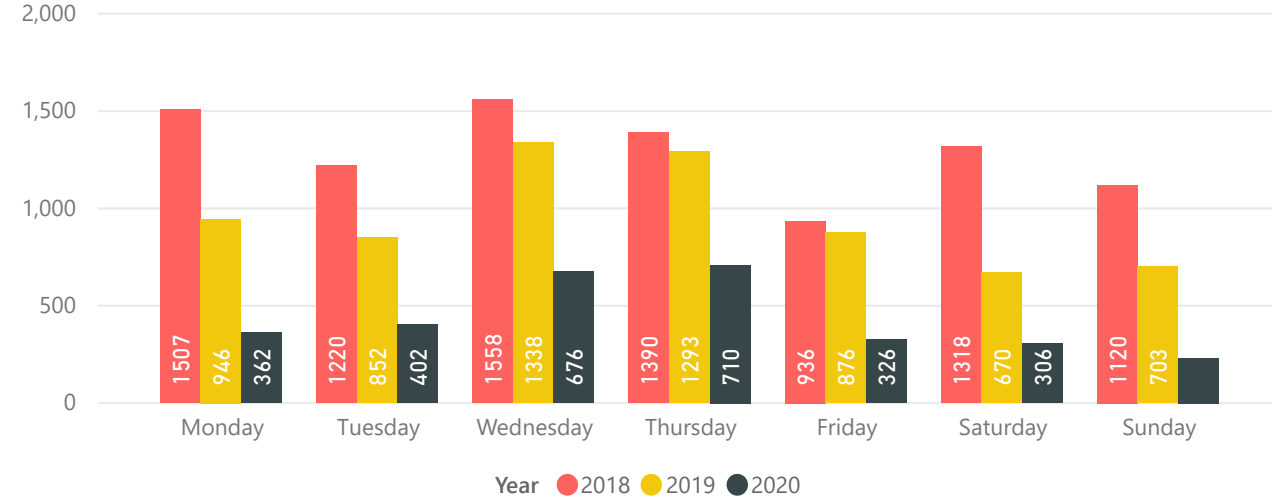
Day Name	00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00	Total
Monday	20	17	4	20	16	5	16	21	17	27	23	27	18	19	29	32	35	36	32	39	26	28	27	27	561
Tuesday	23	10	12	20	15	11	12	15	18	20	22	25	16	20	22	26	26	25	32	30	26	20	26	27	499
Wednesday	17	13	18	14	16	12	13	8	12	26	16	18	36	27	21	28	23	21	31	26	42	43	31	29	541
Thursday	31	17	17	13	9	6	13	12	16	24	28	18	18	26	20	29	26	24	28	33	33	27	30	32	530
Friday	21	18	17	13	15	11	10	18	28	36	21	21	34	19	21	27	20	25	24	30	32	26	26	31	544
Saturday	34	28	27	14	11	12	13	19	27	27	35	19	22	23	16	30	26	29	24	50	40	26	33	33	618
Sunday	27	26	18	19	8	14	12	13	23	23	38	28	27	21	38	24	31	21	33	43	41	31	38	25	622
Total	173	129	113	113	90	71	89	106	141	183	183	156	171	155	167	196	187	181	204	251	240	201	211	204	3915

ON VIEW

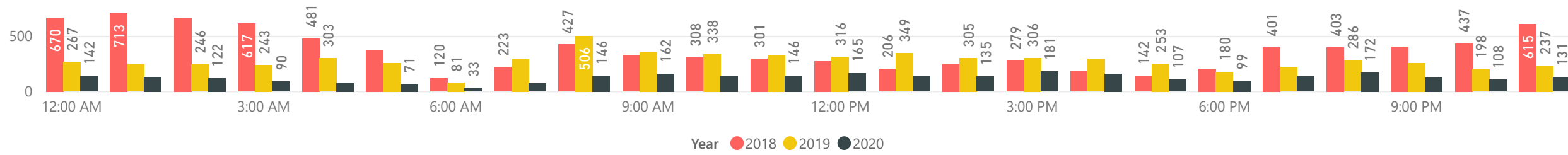
On View by Month



On View by Day of Week



On View by Hour



On View by Year and Hour of the Day

Year	00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00	Total
2018	670	713	670	617	481	373	120	223	427	330	308	301	276	206	254	279	188	142	208	401	403	407	437	615	9049
2019	267	251	246	243	303	259	81	294	506	357	338	327	316	349	305	306	297	253	180	221	286	258	198	237	6678
2020	142	134	122	90	81	71	33	73	146	162	146	146	165	143	135	181	162	107	99	137	172	128	108	131	3014
Total	1079	1098	1038	950	865	703	234	590	1079	849	792	774	757	698	694	766	647	502	487	759	861	793	743	983	18741

On View by Day of the Week and Hour of the Day

Day Name	00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00	Total
Monday	134	133	129	100	106	118	34	100	185	117	119	109	106	112	104	166	195	152	109	111	123	90	44	119	2815
Tuesday	127	163	147	124	101	103	38	85	172	119	99	112	110	107	117	110	85	73	75	78	56	40	58	175	2474
Wednesday	219	195	187	184	180	112	30	104	198	153	145	160	147	137	150	130	105	76	95	137	189	164	183	192	3572
Thursday	182	180	164	171	169	109	46	106	219	177	174	160	167	141	138	159	111	65	78	118	131	149	130	149	3393
Friday	146	163	144	127	124	86	23	96	153	110	93	101	101	84	65	97	73	73	44	40	37	17	38	103	2138
Saturday	149	153	157	127	113	108	29	47	63	79	81	60	58	47	53	51	42	28	46	146	179	192	152	134	2294
Sunday	122	111	110	117	72	67	34	52	89	94	81	72	68	70	67	53	36	35	40	129	146	141	138	111	2055
Total	1079	1098	1038	950	865	703	234	590	1079	849	792	774	757	698	694	766	647	502	487	759	861	793	743	983	18741

TRAFFIC

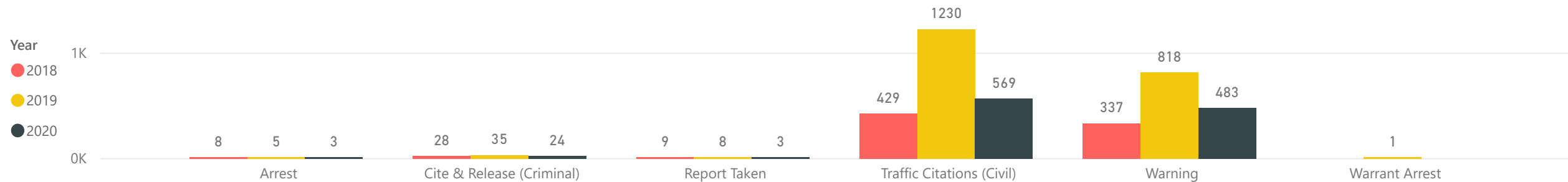
This report reflects the traffic stop activity based on call types for traffic violations (910) and reckless/overly aggressive driving (693/693R) along with DUI and aggravated DUI (692 and 692F) for all call sources (calls for service and on view).

DESCRIPTION	2018	2019	2020
CIVIL CITATION - NO IR	421	1200	555
CIVIL CITATION *PROPERTY IMPOUNDED - IR GENERATED	8	23	13
CRIMINAL TRAFFIC CITE & RELEASE *PROPERTY IMPOUNDED	10	12	9
CRIMINAL TRAFFIC CITE & RELEASE NO PROPERTY IMPOUNDED	16	23	15
DETAIL COMPLETED AS ASSISTING UNIT	80	87	74
DETAIL COMPLETED AS PRIMARY UNIT	15	22	1
DETAIL COMPLETED VIA PHONE		2	4
INCIDENTAL CONTACT	1	1	2
INFORMATION RECEIVED	4	2	4
OFFENSE REPORT NO ARREST - NON TRAFFIC	6	6	3
OFFENSE REPORT SUPPLEMENT	3	5	2
OFFENSE REPORT WITH BOOKING - INCLUDES TRAFFIC / NON-TRAFFIC	8	5	3
OFFENSE REPORT WITH CITE & RELEASE - NON TRAFFIC	2		
POLICE SERVICE REPORT	3	2	
SUPERVISOR DUTIES	23	14	13
TOW TRUCK REQUEST OR CIVIL CITATION WITH VEHICLE TOW/IMPOUND		7	1
UNABLE TO CONTACT VIA PHONE			1
UNABLE TO LOCATE / UNABLE TO CONTACT FOR SERVICE	9	5	5
WARNING ISSUED	337	818	483
WARRANT ARREST - IR GENERATED (NO NEW CHARGES FILED)		1	
Total	946	2235	1188

Call Types by Year

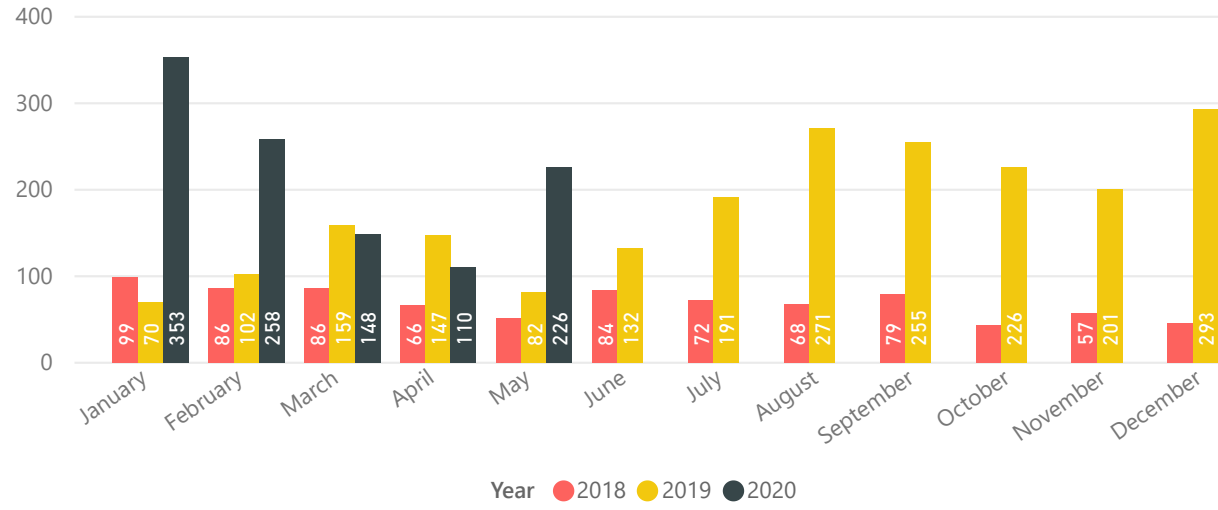
Description	2018	2019	2020
TRAFFIC VIOLATION - SPEEDING	513	1423	733
TRAFFIC VIOLATION - STOP SIGN - RED LIGHT	90	252	50
TRAFFIC VIOLATION - NON-MOVING OTHER	53	148	95
TRAFFIC VIOLATION - MOVING OTHER	59	97	95
TRAFFIC VIOLATION	54	64	40
TRAFFIC VIOLATION - EXPIRED PLATES		40	24
TRAFFIC VIOLATION - SUSPENDED DRIVERS LICENSE	18	20	17
RECKLESS DRIVING	20	19	11
DUI	14	12	6
PROOF OF INSURANCE/MANDATORY INSURANCE	4	13	8
SUSPENSION			
TRAFFIC VIOLATION - CRIMINAL SPEED	6	13	6
OVERLY AGGRESSIVE DRIVER	4	8	3
TRAFFIC VIOLATION - INVALID REGISTRATION		5	5
TRAFFIC VIOLATION - SUSPENDED REGISTRATION		5	1
CRIMINAL 28 (NON-SPEED)		2	1
DUI - AGG. DUI		3	
TRAFFIC VIOLATION - CHILD RESTRAINT	1	1	
TRAFFIC VIOLATION - SEAT BELT		2	
BICYCLE STOP		1	
TRAFFIC VIOLATION - EXCESS TINTING		1	
TRAFFIC VIOLATION - FAILURE TO SIGNAL	1		
Total	837	2129	1095

Disposition Categories by Year

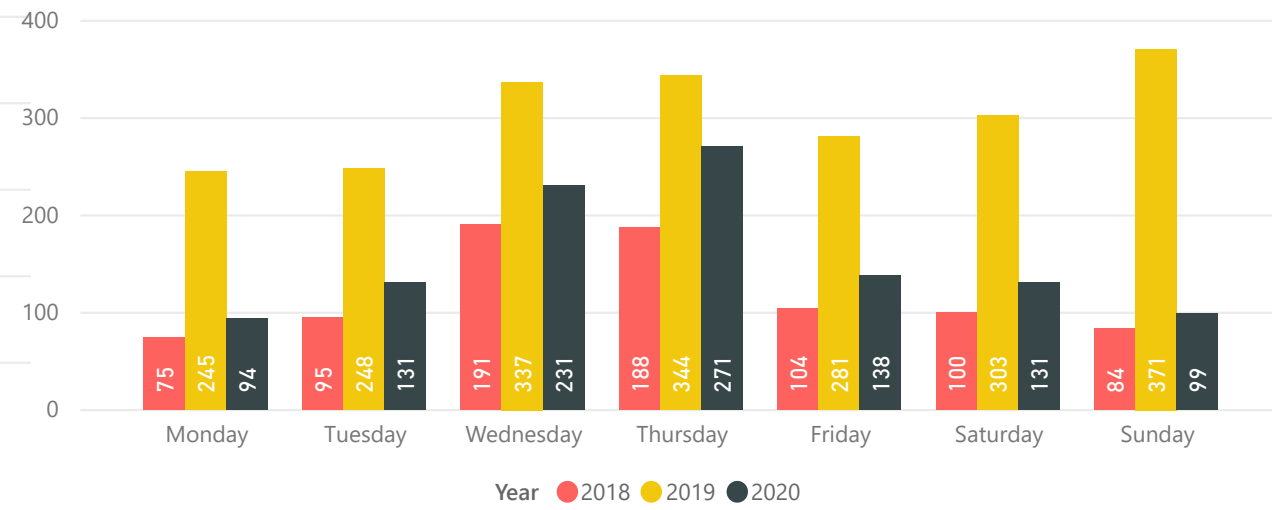


TRAFFIC

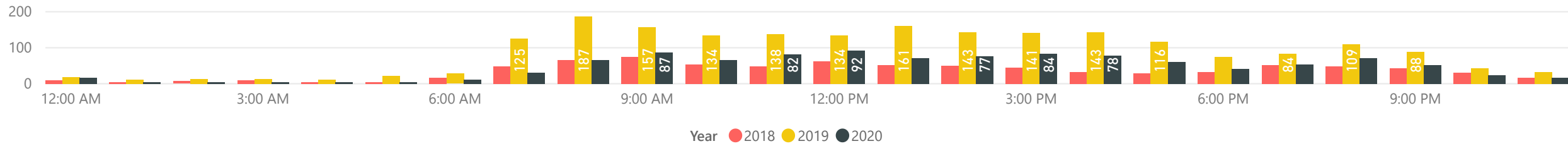
Traffic by Month



Traffic by Day of Week



Traffic by Hour



Traffic by Year and Hour of the Day

Year	00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00	Total
2018	10	4	7	9	2	4	16	49	66	75	54	49	62	52	50	44	32	29	33	52	48	43	31	16	837
2019	18	12	13	13	12	22	28	125	187	157	134	138	134	161	143	141	143	116	75	84	109	88	43	33	2129
2020	17	5	3	4	2	4	12	30	66	87	66	82	92	71	77	84	78	60	41	53	71	51	23	16	1095
Total	45	21	23	26	16	30	56	204	319	319	254	269	288	284	270	269	253	205	149	189	228	182	97	65	4061

Traffic by Day of the Week and Hour of the Day

Day Name	00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00	Total
Monday	5	2	2	2	5	5	7	34	40	32	25	28	32	27	27	24	22	33	17	20	7	6	4	8	414
Tuesday	7	4		8	5	3	2	14	33	29	18	28	29	39	39	31	33	37	29	39	22	14	6	5	474
Wednesday	3	3	4	1	2	4	9	39	56	52	33	63	54	60	54	61	61	44	32	35	52	18	10	9	759
Thursday	5	1		2	3	9	17	47	74	80	62	59	72	55	64	69	65	30	30	13	19	16	9	2	803
Friday	5	3	1	4		3	5	36	47	42	32	33	45	39	27	45	46	40	20	16	15	3	5	11	523
Saturday	14	5	12	5		3	5	15	24	36	42	26	19	21	23	22	12	6	11	35	60	76	42	20	534
Sunday	6	3	4	4	1	3	11	19	45	48	42	32	37	43	36	17	14	15	10	31	53	49	21	10	554
Total	45	21	23	26	16	30	56	204	319	319	254	269	288	284	270	269	253	205	149	189	228	182	97	65	4061