



**Town of Fountain Hills**  
16705 East Avenue of the Fountains  
Fountain Hills, Arizona 85268  
Phone: 480-816-5100  
Fax: 480-837-3145

**REQUEST FOR QUOTATION  
FOR  
SPLASH PAD ON-SITE TECHNICAL SUPPORT, MAINTENANCE AND REPAIRS**

**2017-030**

**All quotes due by Thursday, July 28, 2016, 3:00 P.M., Local Time, Phoenix, Arizona.**

The Town of Fountain Hills (the "Town") is seeking a licensed and qualified Vendor to provide all material and labor required as described below on an as-needed basis for a period of one year, with up to four renewable one-year options.

**Section I – Project Information**

Vendor will provide on-site technical support, maintenance and repairs on the splash pad at Fountain Park when requested by the Town Representative.

The Contract created by this request and the resulting quotation will automatically renew for up to four successive one-year terms, unless the Vendor notifies the Town in writing of its desire to terminate the Contract. If extended, the then-current prices shall be applicable during the subsequent renewal year unless the Vendor notifies the Town in writing of any rate increase and the Town approves the increase with an authorized signature, prior to the end of the then-current term.

**Section II – Instructions and Conditions**

1. This is an indefinite quantity and indefinite delivery Agreement for Services, which shall only be provided when the Town chooses to move forward with a pending project and proper authorization and documentation have been approved. The Town does not guarantee any minimum or maximum amount of Services will be requested under this Agreement.
2. All quotations must contain the quoting firm's name and be signed by an authorized agent, officer or employee.
3. Award will be made to the Vendor whose quotation is the most advantageous to the Town.
4. Please attach your Quotation behind the Exhibit A cover sheet and submit this document to the address above.

If you need additional information or have questions please contact Kevin Snipes by email [ksnipes@fh.az.gov](mailto:ksnipes@fh.az.gov).

**Section III – Pricing**

The Quotation shall be attached hereto as Exhibit A and shall contain pricing. **Note:** Prices offered shall include applicable state and local taxes.

**Section IV – Execution and Submission**

By executing this document and submitting a quotation to the Town of Fountain Hills, the authorized agent agrees (i) he/she has read the Town’s Standard Terms and Conditions, dated April 14, 2016, as set forth on the Town of Fountain Hills website (<http://www.fh.az.gov/164/PO-Terms-Conditions>), which are incorporated into and become a part of the company’s quotation offer as if set forth fully herein and (ii) the company shall be bound by the Standard Terms and Conditions, dated April 14, 2016. By signing below the company is offering to provide the services set forth in Exhibit A and upon written acceptance of the company’s offer by the Town, it will have entered into a binding agreement. The offer shall be considered held open for 60 days from the quotes due date set forth above.

Signature:  Date: Sep 30 2016  
Printed Name: ANASTASIOS ORFANOS Title: Customer Service Rep.  
Company Name: VORTEX AQUATIC STRUCTURES.  
Address: 328 AVRO STREET  
City: POINTE-CLAIRE State: QUEBEC Zip: H9R 5W5  
Email Address: aorfanos@vortex-intl.com Telephone No. 514-694-3868 ex 283

Quotations for \$30,000 or greater will not be authorized and will require a formal procurement process.

**ACCEPTANCE OF OFFER AND CONTRACT AWARD (For Town of Fountain Hills Use Only)**

The Vendor Offer is hereby accepted. The Vendor shall not commence any billable work or provide any materials or service under this Contract prior to the date this Contract is executed.

Town of Fountain Hills, an Arizona municipal corporation

CR  
10/3/16

 Date: 10/4/2016  
Grady E. Miller, Town Manager

Town Attorney Approval: 0308270



# Quotation

**328 Avro, Montreal, QC, H9R 5W5, CA, Tel:514-694-3868, Fax:514-335-5413**

**Project Name:** Fountain Hills Rotary Splashpad, AZ 06-1662

**Date:** 7/5/2016

**Project ID:** FOUNTAINHILLSROTARY - 178950,

**Client:** Town of Fountain Hills

**Bill To:** Town of Fountain Hills

16705 E Ave of the Fountains

Fountain Hills, AZ

US, 85268

Tel: 480-816-5100

Fax: 480-837-3145

**Contact:** Sonia Kukkola

**Phone :** 480-816-5136

**Ship To:** Town of Fountain Hills

16705 E Ave of the

Fountain Hills, AZ 85268

US

VOR Code	Description	Qty	Net Price
32	ON SITE SUPPORT, 1-DAY TRAVEL INCLUDED	1	2,750.00
<b>TOTAL FOR</b>			2,750.00

<b>Net Price</b>
<b>2,750.00</b>
<b>0.00</b>
<b>Total (US Funds \$) : 2,750.00</b>

PLAY PRODUCTS
(SM) = Surface Mount Installation (SWW/PS) = Safeswap Installation with Interactive Pod Spray (LFN) = Low Consumption Nozzles (w/FV) = Product Includes Interactive Flow Valve (w/PB) = Product Includes Push Button Activator (SP) = Silverflow Polished Finish

(PC) = Powder Coat
(SW) = Safeswap Installation
(EM) = Embedded Installation
(LRN) = Low Restriction Nozzles (WR & WQMS applications)
(w/ACT) = Product Includes Electrical Activator
(w/MA) = Product Includes Electro/Mechanical Activator

COMMAND CENTERS
(WCC) = Wall Mounted Command Center (SVCC) = Stainless Steel Vault Command Center (VCC) = Vault Command Centers (CCC) = Cabinet Command Center (BFP) = FT Series Backflow Preventor (PR) = FT Series Pressure regulator  2"750mm Manifold = MAX Splashpad flow capacity is 72 gpm / 275 lpm 2x 2"750mm Manifold = MAX Splashpad flow capacity is 144 gpm / 275 lpm* (* Requires minimum 3"/75mm water main service) 3"750mm Manifold = MAX Splashpad flow capacity is 160 gpm / 600 lpm 2x 3"750mm Manifold = MAX Splashpad flow capacity is 320 gpm / 1200 lpm** (** Requires minimum 4"/100mm water main service) 2x 3"750mm Manifold w/RCL = MAX Splashpad flow capacity is 320 gpm / 1200 lpm** (** Requires minimum 4"/100mm water main service)

(w/FT S-Touch CTRL) = FT Series SmartTouch controller included
(w/WR S-Touch CTRL) = WR Series SmartTouch controller included
(w/FT S-Flow CTRL) = FT Series SmartFlow controller included
(w/BV) = with brass valves and copper plumbing
(w/RCL) = Remotely Loaded Controller

**Payment Terms:** Net 30 Days

**Shipping Terms:** Best Way

**Conditions of sales:** Prices quoted above are valid for a period of 60 days, upon which they are subject to change without notice. Freight charge applies to complete shipment. Please note: freight charge is an estimate and is subject to change without notice. Should embed equipment be required ahead of scheduled delivery date, additional freight charges will apply. Taxes not included, and will be invoiced if applicable. In the event of non-payment, Vortex Aquatic Structures International reserves the right to cease manufacturing or shipping until such payments with penalties, if any, is made by the purchaser with no liability on the part of Vortex Aquatic Structures International. Should said purchaser fail to make subsequent payments as required, Vortex Aquatic Structures International shall be entitled to retain payments previously made as liquidated damages.

**Lead Time:** Standard lead time of 6-8 weeks contingent upon receipt of purchase order, approved drawings, and all applicable color selections.

**Warranty:** See standard Vortex Aquatic Structures International warranty for full detail.

## Jennifer Lyons

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**From:** Kim Garrigues [kim@miconconstruction.com]  
**Sent:** Thursday, July 28, 2016 10:52 AM  
**To:** Jennifer Lyons  
**Subject:** RE: Request for Quotation

No, we are not. Unfortunately, as general contractors we don't have on call plumbers to meet the demands and expectations of being on call. If you need a price quote to repair something that we have some lead time on, we will gladly price it for you.

Thank you,  
**Kimberly Garrigues**  
**Micon Construction, Inc**  
Ph: (800) 949-0203  
Fx: (714) 666-1007

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**From:** Jennifer Lyons [mailto:jlyons@fh.az.gov]  
**Sent:** Thursday, July 28, 2016 9:29 AM  
**To:** 'Kim Garrigues'  
**Subject:** FW: Request for Quotation

Hi Kim

Just checking to see if you were planning on submitting any pricing for future repairs. Please let me know.

Thanks,



**Jennifer Lyons**  
Community Services Department  
Executive Assistant  
Town of Fountain Hills  
16705 E. Avenue of the Fountains  
Fountain Hills, AZ 85268  
  
Hours: Monday-Thursday 7am-6pm  
Direct: 480-816-5148  
Fax: 480-837-3145  
[www.fh.az.gov](http://www.fh.az.gov)

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**From:** Jennifer Lyons  
**Sent:** Monday, July 18, 2016 4:10 PM  
**To:** 'Kim Garrigues'  
**Cc:** Kevin Snipes  
**Subject:** Request for Quotation

Attached is a request for quotation for maintenance, repairs and technical support for our Splash Pad. Please submit pricing information with the attached form by July 28, 2016 by 3 p.m. local time. Please call if you have any questions or concerns.

Thank you,



**Jennifer Lyons**

Community Services Department  
Executive Assistant  
Town of Fountain Hills  
16705 E. Avenue of the Fountains  
Fountain Hills, AZ 85268

Hours: Monday-Thursday 7am-6pm  
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## *Community Services Department*

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### **MEMORANDUM**

**DATE:** October 3, 2016

**TO:** Craig Rudolphy

**FROM:** Jennifer Lyons

**SUBJECT:** Splash Pad Repairs and Maintenance

The Splashpad at Fountain Park was made by the Vortex Company out of Canada. If we need parts, we have to order them from their distributor Miracle Playground. For tech support we can call in or bring the factory in for service or use their Arizona service installer/provider Micon. Micon will only give repair quotes on parts ordered from Miracle Playground or on a case by case basis. The factory and the distributor both recommend using either Vortex technicians or their Arizona authorized service provider Micon. I have not been able to locate any other local authorized service provider.